



Job Id : 19T60-1602372372667J

Salary: (₹) 18000 - 38000 (Monthly)

Number of Openings: 40

Posted on: 05/07/2024

Last date to apply: 15/07/2024

Company Name:	ROBINSONS CARGO & LOGISTICS PRIVATE LIMITED	Job Title	VACANCY OF CUSTOMER SERVICE
Organisation Type	Private	Sector	Transportation and Storage
Functional Area	Customer Care Service	Functional Role	Fresher

Job Description

A customer service role at an airport involves a variety of responsibilities focused on assisting passengers and ensuring a smooth travel experience. Key duties typically include: Passenger Assistance: Providing information and assistance to passengers regarding flight schedules, check-in procedures, boarding gates, baggage claim, and other airport services. Customer Queries: Addressing inquiries, complaints, and special requests from passengers with professionalism and empathy. Check-in and Boarding: Assisting passengers with check-in processes, issuing boarding passes, and managing boarding procedures at gates. Baggage Handling: Ensuring efficient handling of baggage, resolving issues related to lost or damaged luggage, and coordinating with baggage services. Safety and Security: Communicating and enforcing airport security regulations and procedures to ensure passenger safety. Communication: Coordinating with airline staff, ground crew, and other airport personnel to facilitate smooth operations and resolve passenger issues. Administrative Tasks: Completing paperwork, maintaining records, and updating passenger information as required. Emergency Response: Being prepared to assist during emergencies, such as medical incidents or flight disruptions, and following emergency protocols. Overall, airport customer service roles are crucial for providing a positive experience to travelers and ensuring efficient operations within the airport environment. Specific duties may vary depending on the airport, airline policies, and the needs of passengers.

Required Qualifications

Minimum Qualification Required: 12th Pass

Additional Information

Total Experience (in years) 0 - 1

Job Location All India

Key Skills

AIRPORT, RESPONSE, travelers, Customer Service Advisor, enforcing airport security, Security Communicating

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Nature of job	Full Time		
Salary (₹)	18000 - 38000	Salary/Wage Type	Monthly
Gender Preferences	male-Female		
Category	GEN,OBC,SC,ST		
Ex-Servicemen preferred	No	Number of Openings	40

"Age/Date of Birth" Preference

Age Preferences (in Years)	Age between 18 - 35 years as on 05/07/2024
Date of Birth Preference	Born on or between 05/07/1989 and 05/07/2006

Contact Details

Person Name	HR ANNIE
Mobile Number	8420711577

